



## SlideSnap Scan Exif Inspection

**File Name** PSL\_Tray\_Special\_6928.JPG  
**Megapixels** 24.0  
**Make** SONY  
**Camera Model Name** ILCE-5100

A scan is worth a thousand words. Or at least a thousand pieces of metadata.

The most common issues we troubleshoot are a matter of configuration. Luckily, the configuration of your entire camera system can be gleaned from the metadata stored in each image it produces. From what lens is in use, to detailed white balance and exposure settings.

Sending a single JPG scan (unaltered and unedited so the metadata isn't stripped out) directly from your setup will allow us to observe and troubleshoot any deficiencies in image quality or functionality.

If you have modified any of the control panel settings from their defaults, please list them in the box below.

Your Name (required)

Your Email (required)

SlideSnap Pro ▼

Any Details? ( Trying to resolve a specific issue? )

Image From Scanner

Send